

[B] message to the victims of accidents or their parents

- 1) You have been the victim of a school accident covered by Ethias.
- 2) Your insurance contract provides for the reimbursement of the cost of care, at the INAMI rate, for the amount beyond mutuality benefits. With a few exceptions, only the benefits listed in the disability health insurance tariff can be reimbursed.
- 3) In accordance with legal provisions, doctors and hospitals must claim payment for their current services directly from the patient and issue certificates of care, intended for the mutual society.
- 4) Upon presentation of the supporting documents and the mutuality statements, Ethias reimburses the amount of its intervention, according to the requested payment method (account number).
- 5) The victim is free choose the doctor (or hospital) regardless of which doctor has been involved in the first aid.

IMPORTANT

Please complete the form below or affix a mutual insurance sticker and sign the medical data authorization request.

Name and first name of the policyholder _____
Insurance institution _____
Registration n° _____

Note: the Law of August 9 1963 makes the affiliation to a mutual organization mandatory. If you are not affiliated to such an organization, please let us know your specific reasons below.

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Any complaints regarding the insurance agreement or the management of a claim can be directed to:

- Ethias – Department 2035 Prins-Bisschopssingel 73 3500 Hasselt fax 011 85 61 10 klachtenbeheer@ethias.be
- Ombudsman for the insurance sector – Square de Meeûs 35 1000 Brussels fax 02 547 59 75 info@ombudsman.as

Data processing relating to health and/or other sensitive data

You give Ethias your consent to process data relating to your health and data belonging to underage children over whom you have parental authority, as well as for sensitive data referred to in article 9 GDPR if this data is necessary for closing an insurance contract, for contract management, for the management of the claims in which you or your children are involved, as well as for the fight against insurance fraud.

You also consent to a unilateral medical examination in the event of a claim.

This data will be processed with the greatest discretion and only by persons authorised for this purpose. Ethias' obligations in this respect are specified in the « Protection of personal data » clause which you will find below.

You may withdraw your consent at any time, but this will in no way invalidate the data processing that has already been carried out. In addition, in this case, Ethias may be unable to fulfill your request to enter into a contract or be compensated for a claim.

Protection of personal data

Eager to apply the new GDPR regulations protecting your personal data, Ethias is fully committed to respecting your rights in this matter.

Ethias, in its capacity as data controller, therefore collects your personal data for the following purposes: customer file management, risk assessment, contract and claims management, promotion and loyalty operations, satisfaction surveys, prospecting and profiling, development of statistics and actuarial studies, appeals, claims and litigation management, enforcement of legal, regulatory and administrative provisions in force and fight against fraud.

Ethias processes your data in accordance with the following legal grounds:

- in order to comply with all legal, regulatory and administrative obligations to which it is subject;
 - in the context of the execution of your contracts or in order to take pre-contractual measures at your request;
 - for reasons which are in its legitimate interest, which most importantly are:
 - fight against fraud;
 - knowledge of its customers and prospects, in order to inform them of its activities, products and services;
 - proper execution of the contracts taken out by its policyholders;
 - safeguarding its own interests and those of its policyholders.
- In all these cases, Ethias makes sure that a fair balance is maintained between these legitimate interests and the respect of your privacy
- if applicable, when it has obtained your consent.

These data may, if necessary, be communicated to the following categories of recipients:

- your advisors (lawyers, experts, medical advisors, ...);
- Ethias employees and consultants;
- the other entities of the group, their employees and advisors;
- subcontractors of any nature whatsoever (IT and other), and Ethias' business partners;
- all service providers involved in the execution of contracts and claims settlements;
- banks, insurance and reinsurance companies, brokers and settlement offices;
- public authorities and bodies (police, justice, social security, etc.);
- supervisory authorities and the Insurance Ombudsman.

You will find more detailed information about the recipients in question in our Privacy Policy.

Ethias only keeps your personal data for the time that is required for the processing for which they were collected. This implies that the processed data are kept for the entire duration of your insurance contract(s), claim(s), for the legal limitation period as well as any other retention period that the applicable legislation and regulations may decree. The retention period varies according to the type of data and regulations.

You can access your personal data and have them corrected by means of a dated and signed request accompanied by a photocopy of both sides of your identity card, addressed to:

Ethias
Data Protection Officer
Rue des Croisiers 24
4000 Liège
DPO@ethias.be

You may object, free of charge and at any time, to the use of your data for commercial prospecting and/or direct marketing purposes.

In addition, in some very specific cases, the GDPR regulation allows you to ask for the limitation of the treatment, to obtain a copy of your data (right of portability) and to ask for its erasure. However, this right to erasure is not absolute. For more details regarding the exercise of your rights, read our Privacy Charter available on the site www.ethias.be. Finally, any complaint can be addressed to:

Data Protection Authority
Rue de la Presse 35
1000 Brussels
Tel. +32 2 274 48 00
E-mail: commission@privacycommission.be

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Pursuant to the aforementioned health data processing provision, I hereby give my consent for Ethias to process my health data or the data of the person being cared for.

Signature

1) Name and first name of the attending physician _____
(in block letters)
Address of the attending _____

2) Name and first name of the victim _____
Address of the victim _____

3) Date of the accident _____

4) Date and time of the first medical examination _____ h _____

5) Injuries _____
(describe the nature of the injuries, injured body parts)

6) Where is the victim treated? _____

7) Is the victim able to move? Yes No

8) Expected duration of treatment _____

9) Potential consequences of the accident _____

10) Do you think the witnessed injury could have been caused by the accident described in 5? Yes No

11) Is the victim's state of health prior to the accident involved? Yes Non
If so, in what way? _____

12) A. Was there any surgical procedure? Yes No
If so, describe it _____

In which institution and by which surgeon? _____

B. Has a diagnostic and/or control X-ray been done? Yes No
By which radiologist? _____

C. Do you want a specialist to perform? Yes No

13) Observations _____

Done _____ on _____
Signature _____